



Monthly Maintenance Services

Joomla Management provides an experienced team of Joomla specialists that is on-call for your website's needs as well as providing monthly improvements. Here are some things that distinguish us from other website providers:

- Contracted work order for your plan
- Portal to submit tickets and view all work past/present (<http://joomlamanagement.zendesk.com>)
- BBB-accredited and Veteran Owned Business
- US company (Specialists in Alaska, California, South Carolina, Texas, and Virginia)
- Accept all major credit cards and auto-bill for convenience

All of our monthly maintenance packages include our **50-point Checklist** completed once a month as well as a **Monthly Webinar** on using your site (open for questions). Here are some specifics on those services:

One-time Additions

- Install recommended Joomla system/user tools (Backup, Cache, Editor, User Groups, Quick Links)
- Setup Google Analytics and Google Webmaster Tools
- Favicon/Apple Icon added to site
- Define social media image (ie image pulled in Facebook post)

System Maintenance/Performance

- Backups of website, database tables, and configuration files
- Contracted deadline
- Check website appearance on all browsers (IE8+) and mobile devices

Security

- Monitored firewall
- Monthly system checks
- Ban list for any received spam
- Database and Apache server modifications

Search Engine Optimization

- Optimize Apache server, cache, and GZip settings
- Improve page speed as rated by Google PageSpeed and Pingdom
- Search Engine Friendly links
- Generate updated sitemap and submit to search engines

Reporting

- Monthly maintenance report
- Google Analytics with automated reports
- Google Webmasters with malware monitoring
- Summary of all contact forms

