



Monthly Maintenance Services

YellowWebMonkey provides an experienced team of Joomla specialists that is on-call for your website's needs as well as providing monthly improvements. Here are some things that distinguish us from other website providers:

- Contracted work order for your plan
- Portal to submit tickets and view all work past/present (<http://ywm.zendesk.com>)
- Joomla Registered Provider and Veteran Owned Business
- US company (Specialists in Alaska, California, Florida, and Texas)
- Accept all major credit cards and auto-bill for convenience
- Add over \$300 worth of paid extensions (we hold developer licenses to them)

All of our monthly maintenance packages include our **50-point Checklist** completed once a month as well as a **Monthly Webinar** on using your site (<http://ywm.eventbrite.com>). Here are some specifics on those services:

One-time Additions

- Install recommended Joomla system/user tools (Backup, Cache, Editor, User Groups, Quick Links)
- Setup Google Analytics and Google Webmaster Tools
- Favicon/Apple Icon added to site

System Maintenance/Performance

- Backups of website, database tables, and configuration files (uploaded to Dropbox)
- Contracted response times
- Check website appearance on all browsers (IE8+) and mobile devices
- Uptime Monitoring

Security

- Monitored firewall
- Weekly malware scans and monthly system checks
- Ban list for any received spam
- Database and Apache server modifications

Search Engine Optimization

- Optimize Apache server, cache, and GZip settings
- Improve page speed as rated by Google PageSpeed and Pingdom
- Search Engine Friendly links, fix broken links and crawl errors
- Generate updated sitemap and re-submitted to search engines monthly

Reporting

- Monthly maintenance report with summary of all contact forms
- Google Analytics
- Google Webmasters with malware monitoring

Training

- Monthly instructional webinar answering specific questions of attendees
- Access to over 100 online tutorials
- Access to over 20 video training sessions



info@yellowwebmonkey.com
<http://www.yellowwebmonkey.com>

